
From: DPO RBUB <DPO-RBUB@worldline.com>

Sent: Friday, March 06, 2026 11:46

To: [REDACTED].com <[REDACTED].com>

Subject: RE: Extension Notice - RE: ARTICLES 12-15 UNITED KINGDOM GENERAL DATA PROTECTION REGULATION / DATA PROTECTION ACT 2018

Dear [REDACTED],

Further to our correspondence below, we write to update you on the progress of your data subject access request.

Unfortunately, we will not be able to provide you with a response by 6 March 2026.

We are working diligently to provide you with a response to your data subject access request and will provide you with a substantive response without undue delay and in any event before the extended deadline of 21 April 2026.

Yours sincerely,

DPO – Worldline IT Services UK

WORLDLINE 

DPO-RBUB@worldline.com

From: DPO RBUB

Sent: 20 February 2026 16:24

To: [REDACTED]@gmail.com

Subject: Extension Notice - RE: ARTICLES 12-15 UNITED KINGDOM GENERAL DATA PROTECTION REGULATION / DATA PROTECTION ACT 2018

Dear [REDACTED],

Thank you for your Subject Access Request dated 21/01/2026.

While we aim to respond to all requests within one month, we are permitted to seek an additional two month extension of time to complete our response under Article 12(3) of the UK GDPR where necessary, taking into account the complexity and number of requests submitted.

Reason for Extension:

We require this additional time because your request:

- requires detailed specialist review of information that is potentially privileged or confidential over a period of almost five years; and
- is one of several requests that you have submitted to Worldline UK, Payone and Worldline SA at the same time.

New Deadline:

Worldline UK is working to provide a response to your DSAR as

quickly as possible. We anticipate that we will be able to provide a response within approximately the next 10 working days.

Yours sincerely,

DPO – Worldline IT Services UK

DPO-RBUB@worldline.com

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