
From: DPO RBUB <DPO-RBUB@worldline.com>

Sent: Friday, February 20, 2026 16:23

To: [REDACTED]@gmail.com <[REDACTED]@gmail.com>

Subject: Extension Notice - RE: ARTICLES 12-15 UNITED KINGDOM GENERAL DATA PROTECTION REGULATION / DATA PROTECTION ACT 2018

Dear [REDACTED])

Thank you for your Subject Access Request dated 21/01/2026.

While we aim to respond to all requests within one month, we are permitted to seek an additional two month extension of time to complete our response under Article 12(3) of the UK GDPR where necessary, taking into account the complexity and number of requests submitted.

Reason for Extension:

We require this additional time because your request:

- requires detailed specialist review of information that is potentially privileged or confidential over a period of almost five years; and
- is one of several requests that you have submitted to Worldline UK, Payone and Worldline SA at the same time.

New Deadline:

Worldline UK is working to provide a response to your DSAR as quickly as possible. We anticipate that we will be able to provide a response within approximately the next 10 working days.

Yours sincerely,

DPO – Worldline IT Services UK

WORLDLINE 

DPO-RBUB@worldline.com

Worldline, Cardlink, GoPay and Santeos are registered trademarks and trade names owned by the Worldline Group. This e-mail and any documents attached are confidential and intended solely for the addressee. It may also be privileged. If you are not the intended recipient of this e-mail, you are not authorized to copy, disclose, use or retain it. Please notify the sender immediately and delete this e-mail (including any attachments) from your systems. As e-mails may be intercepted, amended or lost, they are not secure. Therefore, Worldline's and its subsidiaries' liability cannot be triggered for the message content. Although the Worldline Group endeavors to maintain a virus-free network, we do not warrant that this e-mail is virus-free and do not accept liability for any damages, losses or

consequences resulting from any transmitted virus if any. The risks are deemed to be accepted by anyone who communicates with Worldline or its subsidiaries by e-mail.

Please consider the environment before printing, sending or forwarding this email.